

## User Experience Consultant

Specialized in User Experience, User Research, Interaction Design, User Interface Design, Usability, IA

18+

total years of experience

### Experience

#### ● User Experience Consultant - Cognizant Technology Solutions

March 2021 - Present | Mississauga, Ontario - Canada

I collaborate closely with product leadership and stakeholders to understand requirements and create user experiences that meet user needs. I lead interactive discovery sessions and conduct collaborative wireframe design sessions with diverse user groups, ensuring inclusive solutions. My expertise includes User Research, concept development, prototyping, and thorough user testing. I apply design strategies to branding and product design, creating wireframes and prototypes. I also manage and mentor fellow designers to foster a collaborative environment

#### ● Lead User Experience Designer - Cognizant Technology Solutions

November 2014 - March 2021 | Louisville, Kentucky - USA

I transformed complex processes into intuitive experiences through thorough user research and thoughtful design. I delivered wireframes, visual designs, prototypes, and final specs for projects, ensuring a user-centric approach. My expertise includes Responsive Web design, and I conducted extensive Usability Testing for optimal results. Additionally, I guided and mentored a team of talented UX designers.

#### ● Senior User Experience Designer - Cognizant Technology Solutions

May 2010 – November 2014 | Kochi, Kerala - India

I adeptly translated complex business requirements into elegant, user-friendly designs, focusing on aesthetics and functionality. Continuous iteration based on user feedback improved the overall user experience with intuitive interactions and streamlined workflows. My collaborative approach and contributions to prototyping led to impactful and user-centric design solutions.

#### ● Senior User Interface Designer - Mabventures LLC

April 2009 - April 2010 | Kochi, Kerala, India

I led end-to-end web page creation, ensuring visually appealing and high-performing results. Employing user-centered design and close collaboration with clients, I delivered intuitive and cohesive user experiences that exceeded expectations. My expertise in conceptualization, design, and development led to exceptional digital experiences for users.

#### ● Senior User Interface Designer - Vanilla Networks Pvt Ltd

August 2006 - April 2009 | Kochi, Kerala, India

I specialized in creating fast-loading, SEO-friendly user interface designs for e-commerce and CMS websites. My deliverables included wireframes, visually appealing designs, interactive prototypes, and final specifications aligned with project goals. I focused on providing seamless and captivating user interfaces to optimize website performance and enhance the overall user experience.

### Skills

#### Research and Strategy

Experience Maps  
Stakeholder Interviews  
Personas  
User Flows  
Heuristic Evaluation  
User Interviews  
Usability Testing  
Eye-Tracking  
Surveys  
Competitive Analysis  
Analytics

#### Design

Sketching  
Wireframing  
Prototyping  
Interaction Design  
Visual Design  
Information Architecture  
Design Systems  
Responsive Web Design

#### Tools

Figma  
Axure RP  
Adobe XD  
Invision  
Balsamiq  
Adobe Photoshop  
Adobe Illustrator  
Adobe Dreamweaver

#### Knowledge of

Salesforce Lightning  
PEGA  
CMS Platform  
ERP Platform  
Azure  
Kendo UI  
Angular UI  
HTML  
CSS  
JavaScript

## Achievements

### Bronze Award

UX Hackathon - 2021  
Cognizant

### Gold Award

Customer Focus - 2020  
Cognizant

### Gold Award

Customer Focus - 2019  
Cognizant

### Senior User Interface Designer - Aufait Technologies Pvt. Ltd.

August 2005 - July 2006 | Kozhikode, Kerala, India

I created user-friendly and functional UI designs for various platforms using HTML, CSS, JavaScript, and jQuery, following W3C Web Standards. By conducting thorough user research, I crafted intuitive designs that catered to diverse user needs. Implementing these designs ensured compatibility and consistency across devices, providing an engaging user experience. Overall, I bridged the gap between business requirements and user needs, delivering scalable UI designs aligned with industry standards and best practices.

## Education

### Multi Media Specialist

Arena Multimedia - India | 2003 - 2004

### Bachelor of Commerce

University of Calicut, India | 2000 - 2003

## Certifications

### Human Factors in AI

Coursera | Credential ID TH6245DCVGX2

### Human-Computer Interaction - HCI

Interaction Design Foundation | Credential ID 64935-2020-341164

### UX Management - Strategy and Tactics

Interaction Design Foundation | Credential ID 64935-2020-341125

### Conducting Usability Testing

Interaction Design Foundation | Credential ID 64935-2019-315629

### User Experience: Research & Prototyping

Coursera | Credential ID QH4D29VAKYNU

## A selection of brands I've worked with

